

## SALES & DISTRIBUTION 2022 TRAINING CALENDAR

| DATES              | DURATION | COURSE TITLE                                       | COURSE CODE | REMARKS                |
|--------------------|----------|--|-------------|------------------------|
| 04-08/11-12 APR    | 7 DAYS   | INTRO INTL PASSENGER FARES & TKTN                  | ZSALPF01I   | Trainee TCs            |
| 25 -29APR/02-03MAY | 7 DAYS   | INTRO INTL PASSENGER FARES & TKTN                  | ZSALPF01I   | Trainee TCs            |
| 10-13 MAY          | 4 DAYS   | TICKET REPRICING, EXCHANGE & REISSUE RECURRENT     | ZSALEX01R   | Supervisors/Senior TCs |
| 24-27 MAY          | 4 DAYS   | AIRLINE SALES SKILLS & SERVING THE TRAVEL CUSTOMER | TBA         | TC/STC/Supervisors     |
| 16-19MAY           | 4 DAYS   | TICKET REPRICING, EXCHANGE & REISSUE RECURRENT     | ZSALEX01R   | Supervisors/Senior TCs |
| 06-09 JUN          | 4 DAYS   | TICKET REPRICING, EXCHANGE & REISSUE RECURRENT     | ZSALEX01R   | TCs                    |
| 20-23 JUN          | 4 DAYS   | AIRLINE SALES SKILLS & SERVING THE TRAVEL CUSTOMER | TBA         | TC/STC/Supervisors     |
| 04-07 JUL          | 4 DAYS   | AIRLINE SALES SKILLS & SERVING THE TRAVEL CUSTOMER | TBA         | TC/STC/Supervisors     |
| 18-22 JUL          | 5 DAYS   | IATA PASSENGER FARES & TICKETING - BASIC           | TBA         | TCs (Group 1)          |
| 25-29 JUL          | 5 DAYS   | IATA PASSENGER FARES & TICKETING - BASIC           | TBA         | TCs (Group 2)          |
| 22-25 AUG          | 4 DAYS   | TICKET REPRICING, EXCHANGE & REISSUE RECURRENT     | ZSALEX01R   | Trainee TCs            |
| 19-22 SEP          | 4 DAYS   | TICKET REPRICING, EXCHANGE & REISSUE RECURRENT     | ZSALEX01R   | TCs                    |
| 03-07 OCT          | 5 DAYS   | IATA PASSENGER FARES & TICKETING - INTERMEDIATE    | TBA         | TCs                    |

### Footnotes:

#### Attendance cap

Min - 3

Max - 10

#### How to register:

1. Nominations must be submitted a minimum of one week prior to class date.
2. Nominations & course application forms to be sent to this office with CC to Sales Projects Manager & Retail Operations Manager
3. Any cancellations of participants must reach this office & PA to GM Commercial (for outports) one week prior to class starts.
4. Where notice is given 2-3 days before class date, this will be a no-show. Participants to resubmit form for next available scheduled course date.

**\*\*\*Dates/classes are subject to change and can be cancelled one/two weeks prior to class date\*\*\* An email notification will be sent to advise\*\*\***

### PUBLIC HOLIDAY DATES 2022

EASTER: 5 -18 APRIL  
 QUEENS BIRTHDAY: 13 JUNE  
 REMEMBRANCE DAY: 23 JULY  
 REPENTANCE DAY: 26 AUGUST  
 INDEPENDENCE DAY: 16 SEPTEMBER  
 CHRISTMAS DAY: 25 DECEMBER  
 BOXING DAY: 26 DECEMBER

V1.0

04.01.2022